HEALTH CHECK

GET MORE OUT OF YOUR INVESTMENT

Does your original SuccessFactors implementation align with your rapidly changing business objectives?

TalenTeam
Talent Solutions. Reimagined

KEY FEATURES

- Identify New Product Capabilities

- Address Critical Business Needs

- Uncover Unused and Hidden Capabilities

- Find better ways of doing things or workarounds

- Reduce dependency on customizations

KEY BENEFITS

- Roadmap with prioritized concerns and resolutions

- Extensive Health check report card delivered by TalenTeam Experts to executive team

- Improved Productivity

- Better IT Efficiency

- Align application platform with current and future business needs

- Alignment with SuccessFactors future roadmap strategy

TalenTeam Health Check

How do you know if your SuccessFactors implementation is evolving in alignment with your business objectives? As you change your structure, processes and priorities, has your software and configurations kept the pace? Just as we need to keep a pulse on the business, it is important to keep tabs on the health of your SuccessFactors implementation.

You made an investment with the intention of enabling your HR team and customers. While you may have had SuccessFactors for a long time and it may be working well for you, you still want to ensure that your investment is reaping returns leading to effective business practices, automated processes and insights into key metrics.

TalenTeam Health Check for SuccessFactors is a complete service delivered by TalenTeam's consultants to help align and optimize your environment with your organizations latest strategies and processes. This service provides a comprehensive current state report card and recommendations for improving your organizations use of SuccessFactors Applications to help maximize your investment and support your Human Resource teams for future change.

Delivered by TalenTeam's experts, Health Check for SuccessFactors helps to:

- Recognize how SAP SuccessFactors functionality supports your business objectives

- See areas of alignment and areas of improvement within current system configuration to optimize your solution and address current challenges

- Identify best practices, resources, and investments necessary to optimize your SAP SuccessFactors solution

- Create a roadmap to prioritize and move forward on recommendations

How we deliver change in 4 steps

1. Design

Does your original SuccessFactors implementation align with your rapidly-changing business initiatives? SuccessFactors offers you the ability to configure various components- data, metadata and infrastructure. This configurability is a powerful lever to shape the technical layout to match your needs. Some key questions you want to ask during this phase are:

- As your business scales, is your system in line with the changes?
- Do you have new requirements which the system is not able to meet?
- Will you be rolling out the system to different types of users? e.g. Externals.
- Will you be charging for courses?
- What future goals are you trying to meet?
- Is there a need for social or Mobile learning?
- Do you have reporting requirements which are currently not being met by the system?

2. Measure

In order to keep up with changing demands, you take up new initiatives and projects. To improve the performance and enhance the functionalities, you want to assess where you stand in terms of capabilities. Here are some key questions you want to ask in this phase:

- Are end users logging in and using SuccessFactors as expected?
- How much have you customized SuccessFactors?
- How long are your deployments or migrations taking?
- Have you observed a delay in response time for reports or dashboards?
- Are your custom integrations efficient and scalable?
- What are the current issues, pain points, or needs your customers are experiencing with the system that needs to be reviewed and optimized?

3. Manage

As your organisational capability evolves, SuccessFactors enables you to maximize its effectiveness. There are multiple facets adding to the complexity of effectively managing SuccessFactors – program management, change management, release management, development environment management and alignment between IT and business are just few of the examples. Question you should ask:

- Are the key stakeholders aligned with IT?
- Do you have a clearly defined and well-documented development, release, maintenance and training cycle?
- How do you gather feedback to make sure the system aligns with priorities?
- What risk mitigation processes have you defined at every stage of software release cycle?

4. Optimize

The more integrated SuccessFactors becomes to your HR processes, the more you will benefit from a formalized solution governance model - one that enables innovation and agility. Some key considerations to consider as you move towards optimizing performance are:

- Are you maximizing the return on investment in SuccessFactors?
- How is your system governed?
- Does Data need any Clean-up?
- How have you structured your System Administration? Do you have any questions or concerns around Admin and Security management of the system?

How We Are Different:

The TalenTeam Consulting team is focused exclusively on SuccessFactors Implementations, and we have the experts that others turn to for leading practices in SAP SuccessFactors implementations. We know how to best optimize your investment in SuccessFactors products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

The Process:

1. We will send you a pre-questionnaire to fill to understand your current state and future aspirations.
2. We will go through your system configurations and workbook to further understand your current state.
3. We will run a workshop with you to go through your requirements and recommend changes, either to your current configurations/governance and/or highlight any new feature you may benefits from.
4. We will present our findings in the format of a report card.
5. For changes that you agree to implement, we will provide you a resolution plan.